ACT Growth Suite V22 Requirements 01/12/2019

Act! Growth Suite v22 (access via Windows®)

System Requirements¹

- 4 GB available hard disk space²
- 1280 x 768 or higher resolution monitor
- Broadband Internet connection
- 2 GB system memory, 4GB for 64-bit OS
- 1.8 GHz processor
- Microsoft Update Service must be current and running

Works With

- Microsoft[®]Office 2019, 2016, and 2013
- Microsoft® Exchange and Office 365 for contact and calendar synchronisation
- Internet Mail SMTP / POP3³

Further information around Exchange support is available <u>here</u>.

Supported Operating Systems⁴

- Windows Server 2019 (64-bit)
- Windows Server 2016 (64-bit)
- Windows Server 2008 R2 (64-bit)⁵
- Windows Server 2012 (64-bit)
- Windows Server 2012 R2 (64-bit)
- Windows 10 (32-bit and 64-bit)
- Windows 8.1 (32-bit and 64-bit)
- Windows 8.1 Pro (32-bit and 64-bit)
- Windows 8.1 Enterprise (32-bit and 64-bit)

Database Server

Act! uses SQL Server® 2014 Express or your existing installation of SQL Server 2012 or newer. Note that SQL Server 2008 R2 is no longer a supported Microsoft product, and existing installations of this version must be upgraded for continued compatibility with Act!. Further information is available here. If you would like to use an edition of SQL Server other than the one provided, please consult Microsoft documentation for specific hardware and software requirements for that edition.

Act! Growth Suite v22 (access via cloud, web or mobile)

Server System Requirements¹

- 4 GB available hard disk space²
- 1280 x 768 or higher resolution monitor
- Broadband Internet connection
- 2 GB system memory, 4 GB for 64-bit OS
- 1.8 GHz processor
- Network Interface Card
- Router and/or Firewall that supports IPv4 NAT or IPv6

Supported Operating Systems⁴

- Windows Server 2019 (64-bit)
- Windows Server 2016 (64-bit)
- Windows Server 2008 R2 (64-bit)⁵
- Windows Server 2012 (64-bit)
- Windows Server 2012 R2 (64-bit)
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Database Server

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Supported Browsers

- Microsoft Internet Explorer® 11
- Google Chrome™ Browser for Windows
- Google Chrome™ Browser for Mac

Supported Office Integrations

- Microsoft[®] Office 2019, 2016 and 2013
- Microsoft® Exchange and Office 365 for contact and calendar synchronisation

.NET 4.7 (required for integration features only)

Further information around Exchange support is available <u>here</u>.

Mobile Client System Requirements

- Safari® for iPad®
- Safari® for iPhone®
- Google Chrome™ Browser for Android
- Internet access to Act! for Web IIS server

SQL Server Edition Recommendations

SQL Express limits processor use to a single CPU but allowing multiple cores, memory used by SQL to 1 GB, and the size of your data file to 10GB. For this reason, we recommend SQL Standard for any deployment over 20 users or 5 GB in size, allowing for growth. Individual performance may vary based on actual database size, hardware variations, and product usage.

Professional

Act! Pro v22 System Requirements

All minimum system requirements are based on a single-user environment (one computer accessing a local database), and do not represent requirements for optimum performance of your Act! implementation. Customer registration and activation are required. Your system must meet the minimum requirements to be eligible for technical support.

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Works With

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- Microsoft® Exchange and Office 365 for contact and calendar synchronisation
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Supported Operating Systems⁴

- Windows Server 2019 (64-bit)
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- Windows Server 2012 (64-bit)
- Windows Server 2012 R2 (64-bit)
- Windows 10 (32-bit and 64-bit)
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Database Server

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